

Frequently Asked Questions

And their answers

Does the artwork need to be done in school?

Yes, the artwork must be done in school. Teachers are specifically trained to help children realize their full artistic potential and it often brings out the child's natural talent best. In addition...the program will be much more successful and profitable for your school or organization.

How much profit do we make?

You will make 30% of your sale.

Are we limited to using the artwork done in school?

No. Not at all – please feel free to submit any art that is flat and fits inside the order form envelope without folding. You may also submit photos. In fact, many families submit multiple pieces of art and photos.

Do we get our art and photos back?

Always.

Can siblings participate?

Absolutely. There are instructions on the order form for submitting more than one original piece of art.

Is the artwork enlarged or reduced before transferring on to products?

Yes, artwork may be enlarged or reduced to fit the proportion of some products.

What do we do with the samples you sent us?

Feel free to keep them as samples for any future programs.

How long does it take to run the program?

You should allow for 2-3 weeks to get the art done in school and about 10-14 days for families to fill out the order forms. Please allow 4-6 weeks for ArtWare to produce and return the orders to the school (if time constraints are an issue...we will do the best we can to work with you).

Do we need to do the art on any special type of paper?

No, any paper works – colored paper creates a visually exciting background. See our "Art Instructions" and "Art Ideas" (in folder) for more ideas.

Who pays for shipping?

You pay the shipping when you send your orders to us – but please feel free to submit your bill (ground ship charges only) and we will deduct it from your final payment . We pay the shipping of the ArtWare setup and the completed orders (over \$200.00) going back to the school.

Can we place a re-order?

Yes, you can place a re-order. We will pay for the shipping if it is over \$200 or if we are returning any work that we needed to correct at the same time.

What happens if a parent is unhappy with their order?

Our goal is 100% satisfaction. Although we cannot be responsible for families ordering incorrect sizes on t-shirts and sweatshirts, we will do what we can to correct most any other situation.

Do you have creative ideas for art?

Yes, we have enclosed some ideas in this set up kit.

How can we increase sales and raise more funds for our school?

- Following the enclosed easy to follow “Program Checklist” has proven to boost sales time and time again.
- Consider leveraging already created art into additional sales. See enclosed “Additional ArtWare Programs” flier.
- Your excitement and enthusiasm about the program while speaking with children, teachers, and families can be extremely contagious.
- Show your creativity. Along with the display case...create posters or fliers for the hall walls. Children can be the best sales people at home when they’re reminded about the program each time they walk the halls.

Please feel free to call with any special needs or additional questions.



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